



## Some Keys for Customer Experience Design

All business provide a customer experience, but sometimes they're in control of it and other times they aren't. Today, a differential for business success is the ability to provide a great experience and to make customers feel good. How do you do it? How do you change your customer experience? Discover these ideas that will ensure that your customers have the best possible experience.

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**Delivery:** SCORM

**Developed:** 5' VISION by Thinking Heads

**Tematica:** Marketing and sales

**Duration:** 5 minutes

**License:** Nominal anual

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